



USTA Frequently Asked Questions

- 1. In order to play in Sunnyvale, do I need to be a member of the Sunnyvale Tennis Club?** No. We allow both sponsored and non-sponsored teams to play in Sunnyvale. For additional information on sponsorship, please visit www.sunnyvaletennisclub.org.
- 2. How do I arrange for my home match schedule?** There are typically two methods we use to determine home matches. First method is that Lifetime Tennis creates the schedule by accepting the team captain's top three choices for days/times. The second method is by attending a match selection meeting where the captains choose day/times in order similar to a football draft. Once registration closes for any particular season, a notification email is sent to all of the captain's detailing which method will be used along with next step information.
- 3. Can I send in my day/time choices prior to registration closing?** No, Registration must close, and a notice from Lifetime Tennis must be sent. Match scheduling occurs on a first come first serve basis. I.e. the first captain to send in their requests are scheduled first and the last captain to send in their schedule request is scheduled last.
- 4. Can I change my home match schedule?** Yes, however, once posted the opposing captain must agree.
- 5. Do USTA teams get warm-up courts?** It Depends. If courts are available, we allow teams to warm-up 15 minutes prior to the start of the match at no charge. All extended times beyond that require a reservation. All USTA matches are scheduled for two hours which is typically enough time to warm-up and finish the match.
- 6. What happens if my match runs beyond the allotted time of two hours?** We allow the match to finish at no additional charge. We will do our best to find additional courts to complete the match that day, however if none are available, the conclusion of the match must be arranged at another day and time.
- 7. How late can we play a match?** 10:15pm (8:15pm on weekends). By city ordinance, we must shut off lights by this time. If more time is required to complete the match, captains must arrange an agreed upon day and time.

8. Do USTA matches have priority over other user groups such as general play or instruction?
No. Lifetime Tennis is contractually bound not to allow preferential treatment to any one user group.

9. If my match is cancelled due to inclement weather, what is the process for rescheduling?
All rescheduling must be done via email by contacting Michael Scadden, michaels@lifetimeactivities.com two dates will be provided which will be offered to the opposing captain. Once chosen, please send a confirmation email to Michael Scadden for final scheduling.

10. If two dates are provided for rescheduling, are those courts reserved until the opposing captain chooses the day and time? No. Lifetime Tennis does not reserve or “hold” courts in anticipation of a selection. Because our court reservation system allows public access 8 days in advance, it is possible requested courts are reserved by the public within the 8-day timeframe. Best practices include requesting courts beyond 8 days so that captains have the highest probability of receiving their requested courts.

11. During times of inclement weather, do the captains determine status of match? No. Status is determined by the Tennis Center front desk. It is the responsibility of the captains to call into the center for court condition updates.

12. When is a match cancelled due to wet court conditions? Typically 1-2 hours prior to the start of the match. Teams traveling from a significant distance will be given a determination two hours prior to the start of the match. Team captain or representative must call the tennis center office for updates and final determination. Please note that we do not cancel matches due to heat or windy conditions. If personal safety is a concern, Lifetime Tennis will take into consideration and assess on a case by case basis.

13. If the opposing captain cancels a match, is my team still responsible for court fees?
Possibly. In order to schedule an entire USTA season, USTA matches are classified as “Advanced Reservations” and are blocked from public access well in advance of our 8-day reservation system. If your opponent cancels within 8 days of your scheduled match, your team is still responsible for court fees. If the match is cancelled or rescheduled prior to 8 days, no penalty will be assessed. Please encourage your opponent to play the match as scheduled.

14. Are home teams responsible for court maintenance/preparation? No. However, players are encouraged to sweep debris or eliminate small puddles in order to prepare the courts to their liking. Lifetime Tennis management does our best to prepare courts, but because tennis in Sunnyvale is an outdoor sport, court conditions change quite often and we will not always have the ability to prepare courts. Our job as a management company is ultimately to provide accurate information on court conditions. Again, it is the responsibility of the captain or team

representative to call into the tennis center for court condition updates, and it is the role of Lifetime Tennis to determine playability.

15. If my phone or weather.com shows 100% rain at the time of my match, can I cancel in advance? No. Lifetime Tennis does not use prediction vehicles such as weather.com or Doppler Radar to determine cancellations. Please call the tennis center for court condition updates.

16. Can my team be guaranteed of playing all of our home matches at the tennis center? No. Due to the volume of teams in Sunnyvale, alternate sites such as Sunnyvale Middle School, Fremont High School and Serra Park can be used at the discretion of Lifetime Tennis.